

CUSTOMER ADVISORY



Garden City Terminal Gate 3 Facial Recognition Update

To: GPA Motor Carriers

Please be advised, effective **Monday, May 18th, 2026**, all inbound lanes at **Gate 3** at Garden City Terminal will require **facial recognition** for entry.

Drivers not enrolled in GPA facial recognition will be required to enter at another gate.

The mobile facial recognition enrollment van will move from Gate 3 to **Gate 8** on Monday. Drivers can quickly enroll at **Gate 8** or at the **GPA Credentialing Center**.

Facial recognition makes it quicker and easier for drivers to gain entry at Garden City Terminal. We appreciate your support in this new initiative.

Please note: Your TWIC card will always be required to be in your immediate possession while on terminal, however your TWIC card will not be required to be presented at lanes equipped with facial recognition.

To enroll for facial recognition, your TWIC card is required, while your TWIC pin number is not required. Facial recognition enrollment is separate from GPA Trucker App enrollment.

Enroll now at **GPA Public Safety —102 Main Street**, Garden City, GA 31408, **Mon-Fri (6:00 a.m. to 5:30 p.m.)**

Thank you to our trucking partners for doing business with Georgia Ports.

Should you have any questions, contact our Customer Experience Team:

* By phone at: 912- 963-5526

* Email: csv@gaports.com

* CHAT via our website

* Or SMS message us at 912-207-8040

Customer Experience Center | Georgia Ports Authority