

# CUSTOMER ADVISORY



## Garden City Terminal Gate 3 Facial Recognition Update

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To: GPA Motor Carriers

We are pleased to share the rollout of facial recognition technology at Garden City Terminal's Gate 3 has been a success in its first trial.

The simple process makes it easier for truck drivers to get on terminal quickly.

Beginning **Monday, May 11th, 2026**, GPA will expand facial recognition to all inbound lanes at **Gate 3** at **Garden City Terminal**.

This is the first phase of a gradual rollout of facial recognition technology at all gates at Garden City Terminal.

Please note: Your TWIC card will always be required to be in your immediate possession while on terminal, however your TWIC card will not be required to be presented at lanes equipped with facial recognition.

To enroll for facial recognition, your TWIC card is required, while your TWIC pin number is not required. Facial recognition enrollment is separate from GPA Trucker App enrollment.

Enroll now at **GPA Public Safety —102 Main Street**, Garden City, GA 31408, Mon-Fri (6:00 a.m. to 5:30 p.m.)

Thank you to our trucking partners for doing business with Georgia Ports.

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Should you have any questions, contact our Customer Experience Team:

\* By phone at: 912- 963-5526

\* Email: [csv@gaports.com](mailto:csv@gaports.com)

\* CHAT via our website

\* Or SMS message us at 912-207-8040

Customer Experience Center | Georgia Ports Authority